# Device Sim & Server Configuration

## Connecting Hardware

1. Unlock DVR, slide off hard drive, insert SIM
2. Re-add hard drive, lock DVR
3. Plug in power cable, 3G/4G aerial, GPS aerial and Wi-Fi dongle

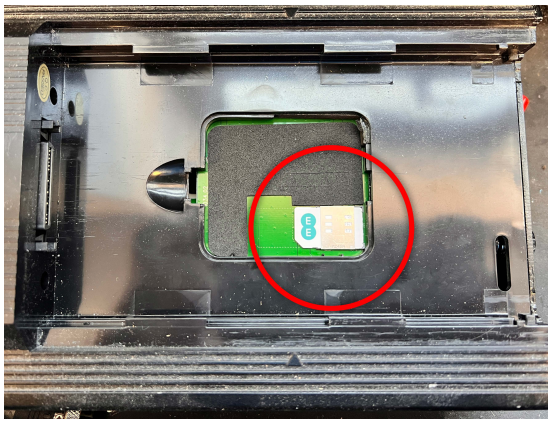
## Adding Device to Fleetsafe

1. In Fleetsafe, hover over the Settings cog > Vehicles
2. Press the add button

3. Select the fleet
4. Use the Serial Number from the DVR for the Registration number
5. Engine size - 2
6. Select vehicle type
7. Enter "unknown" for the year, manufacturer, model

8. Hover over the settings cog and press devices
9. Press the add button

10. Enter the serial number into Hardware ID
11. Device model is X14G
12. Leave channels as is
13. Device protocol is Streamax
14. Data to capture - select all
15. Add correct organisation and fleet
16. Select previously created Vehicle, leave the rest



Before proceeding with the following instructions please insert the SIM card, ensuring it is correctly positioned.

Ensure the device is added to the Fleetlive platform before adding setting as this can cause a 15 minute delay when first connected.

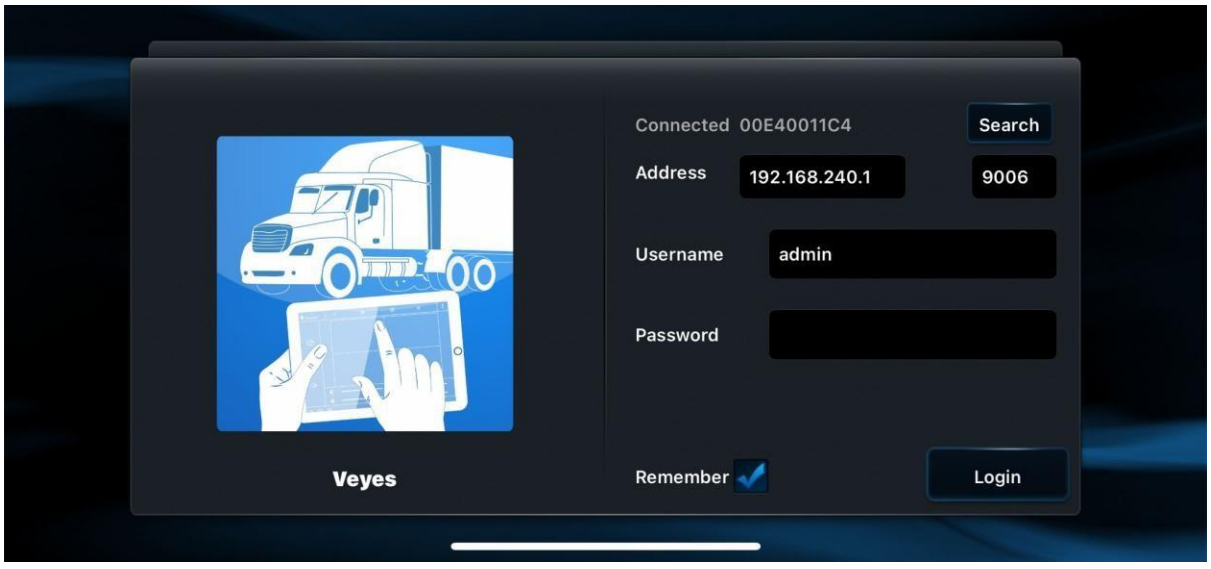
The engineer will need to download the Veyes or EasyCheck app to configure the device via their mobile phone to add the server setting if not already done before dispatch.

**Step 1.** Plug in Wi-Fi dongle into front of DVR. Press search in the top right to connect to the Wi-Fi network emitted by the device normally the serial number I.E ( 00D20312345) to your mobile device.

Open the Veyes/EasyCheck app and use your nominated user and password for the device to access the setting.

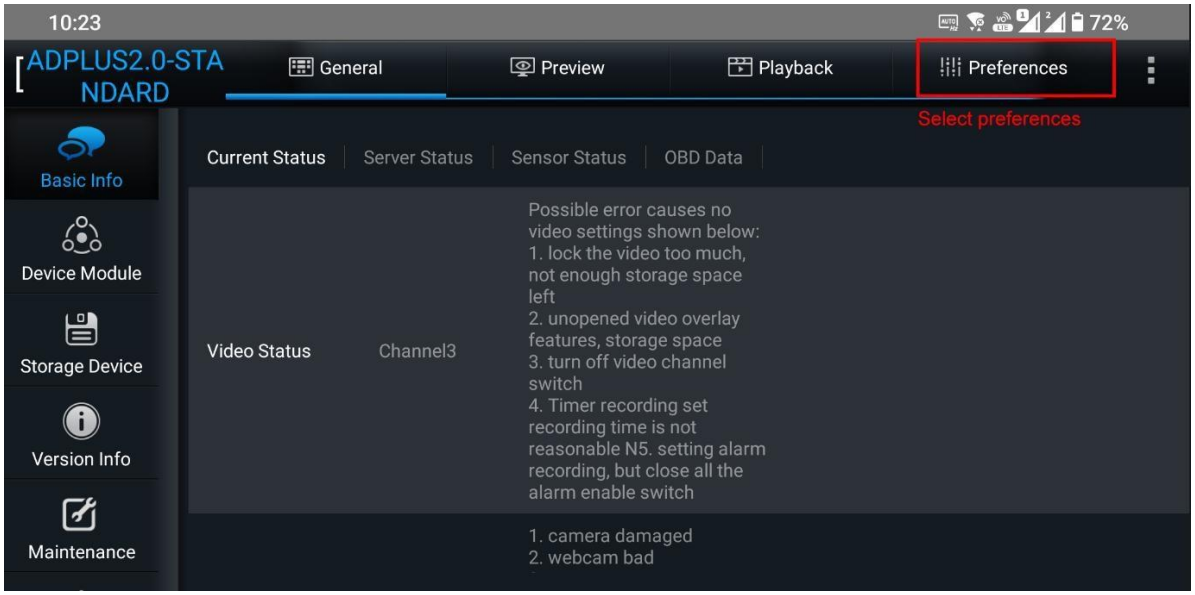
Username: admin
Password depends on current system:
Vision Track system enter;VT2000,
Brigade system enter; admin,
TMS system enter; Fleetly!2022.
FleetSafe system enter; fleetsafe2024

The log in may take up to 45 seconds before you are connected, just keep clicking login




NOTE: Ensure all auto connect Wi-Fi are disconnected from auto connect including (Car play and Android Auto) This can cause interruption of the configuration.

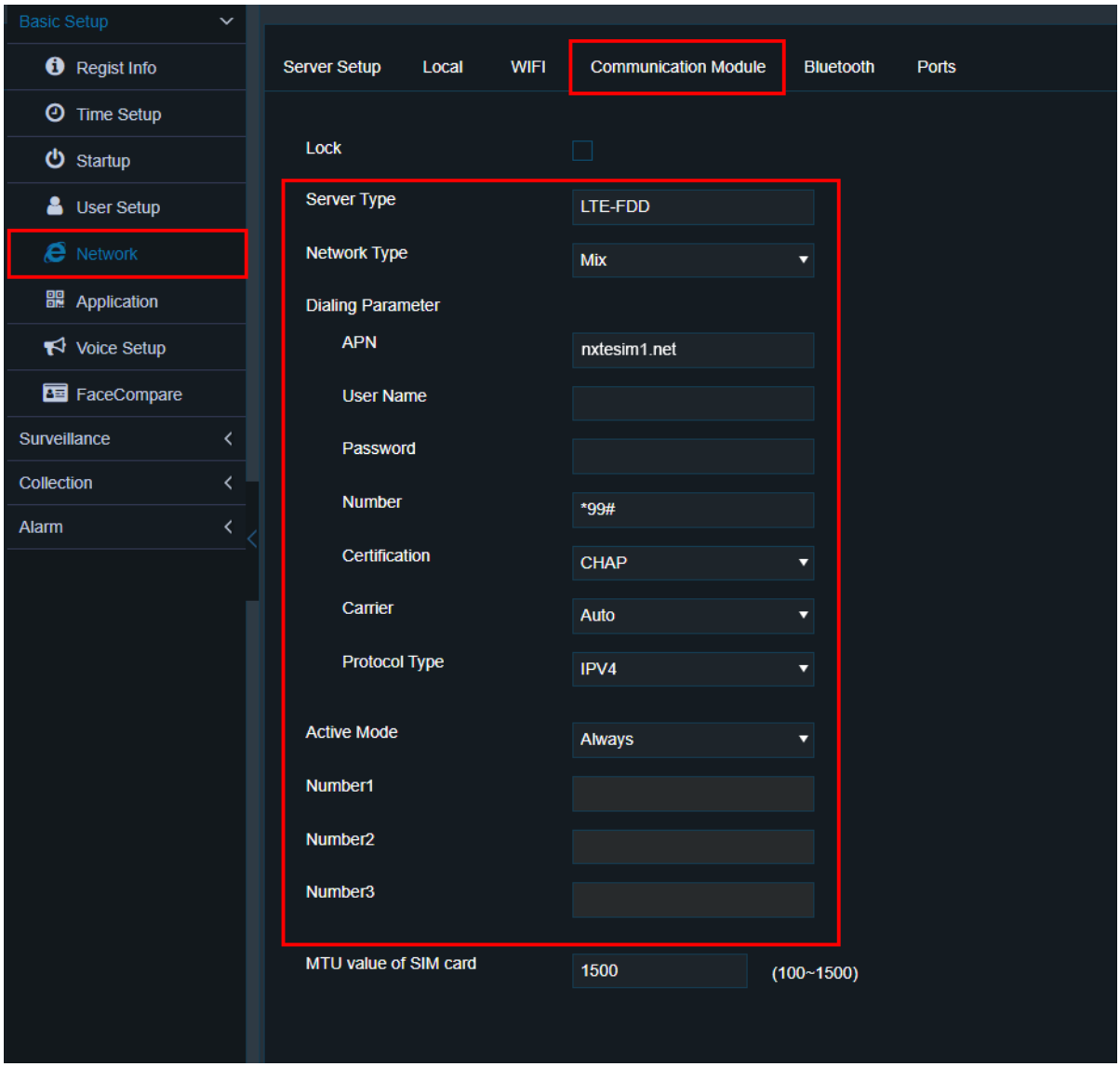
Step 2. After successful login, select Preferences




Step 3. Select Network from the Basic Setup group (panel on the left) and switch to the Communication Module tab

Fill the Fleet live SIM configuration details as below or your own sim APN details, Note server type will not show until the sim has connected.

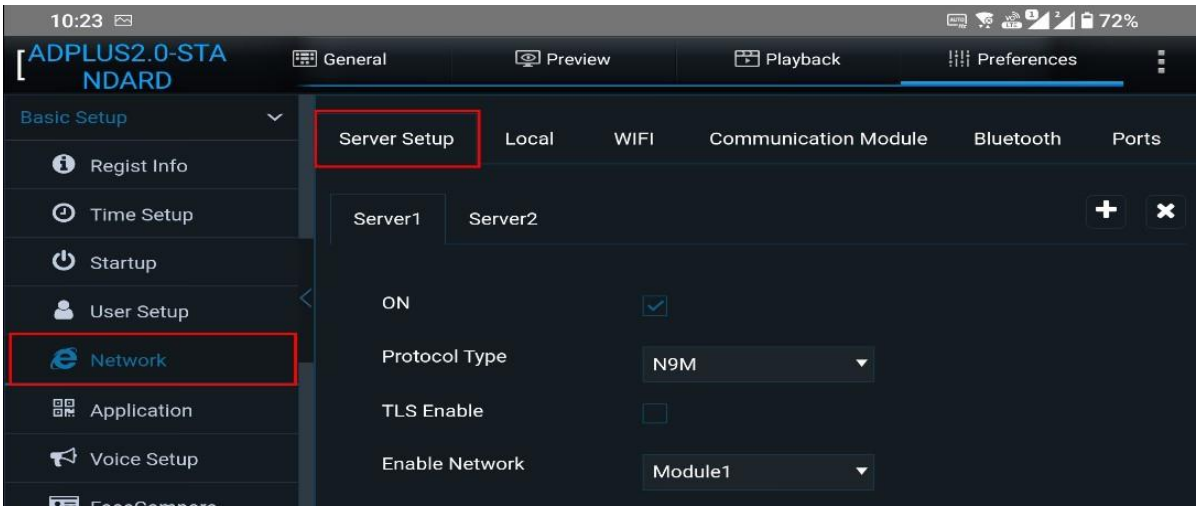
| | |
|---|---|
| Server Type | LTE-FDD |
| Network Type | Mix |
| APN | zest4iot.com |
| Username | *leave empty* |
| Password | *leave empty* |
| Number | *99# |
| Certification | CHAP |
| Carrier | Auto |
| Protocol Type | IPV4 |
| Active Mode | Always |
| Number1 | *leave empty* |
| Number2 | *leave empty* |
| Number3 | *leave empty* |




Step 4. Click Save

Step 5.

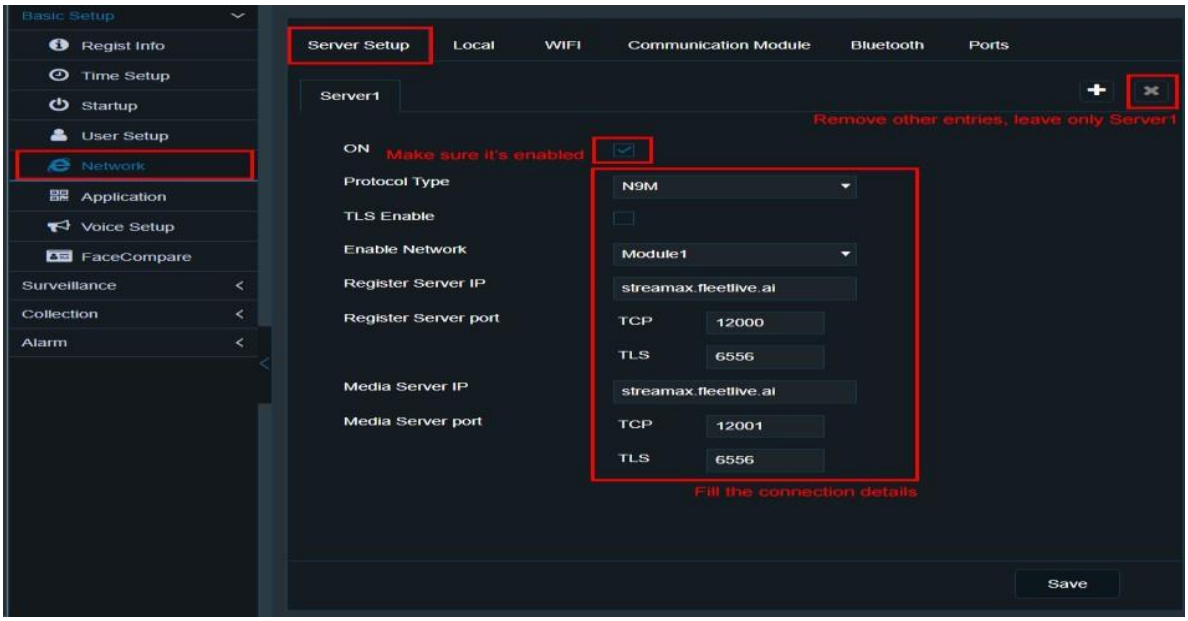
Switch to the Server Setup tab.




Step 6. Do not remove any server setups. Then click on the + button to add a new server, usually number 3.

Make sure that the ON checkbox is checked. Fill the connection details below and per image.

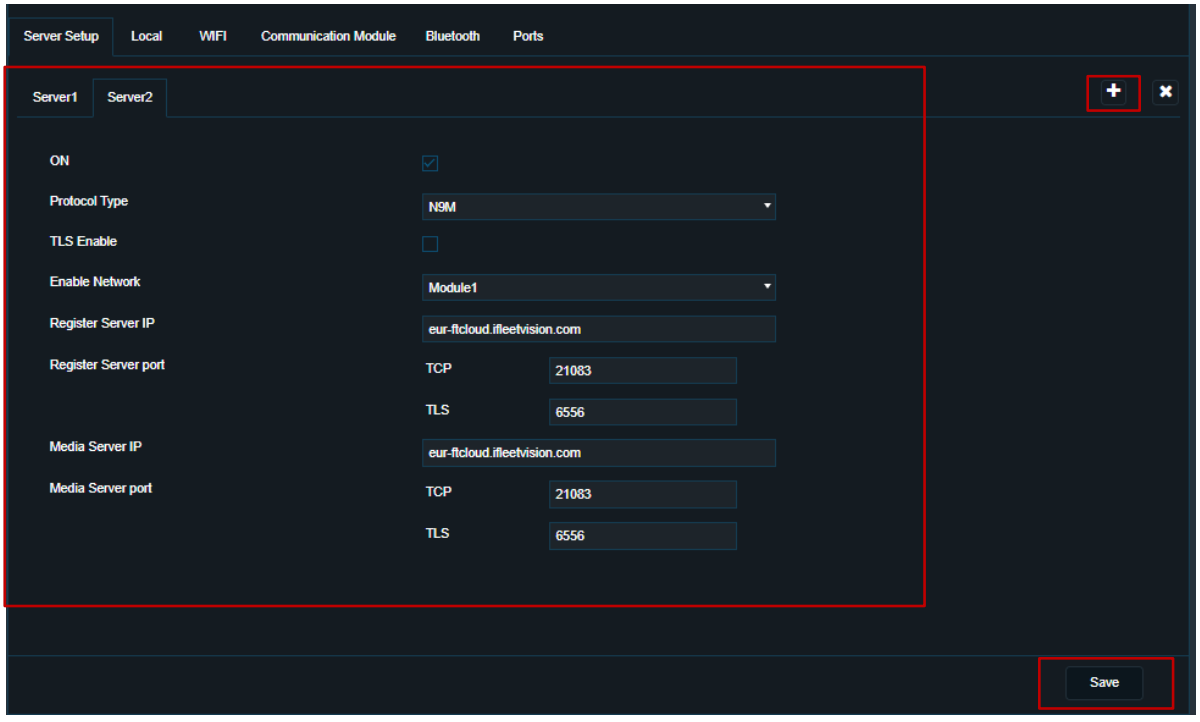
| | |
|---|---|
| Protocol Type | N9M |
| TLS Enable | Unchecked = disabled |
| Enable Network | Module1 |
| Register Server IP | streamax.fleetlive.ai |
| Register Server port TCP | 12000 |
| Register Server port TLS | 6556 |
| Media Server IP | streamax.fleetlive.ai |
| Media Server port TCP | 12001 |
| Media Server port TLS | 6556 |




Step 7. Click Save

Step 8.

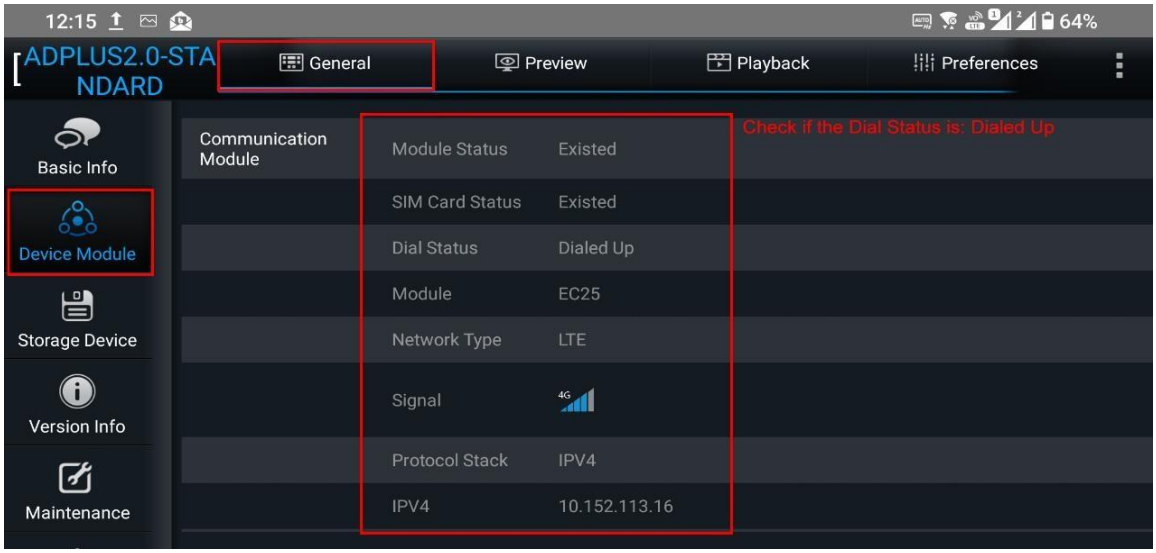
Click on the Add button and follow the same procedure as step 7 with the below details.



| | |
|---|---|
| Protocol Type | N9M |
| TLS Enable | Unchecked = disabled |
| Enable Network | Module1 |
| Register Server IP | eur-ftcloud.ifleetvision.com |
| Register Server port TCP | 21083 |
| Register Server port TLS | 6556 |
| Media Server IP | streamax.fleetlive.ai |
| Media Server port TCP | 21083 |
| Media Server port TLS | 6556 |

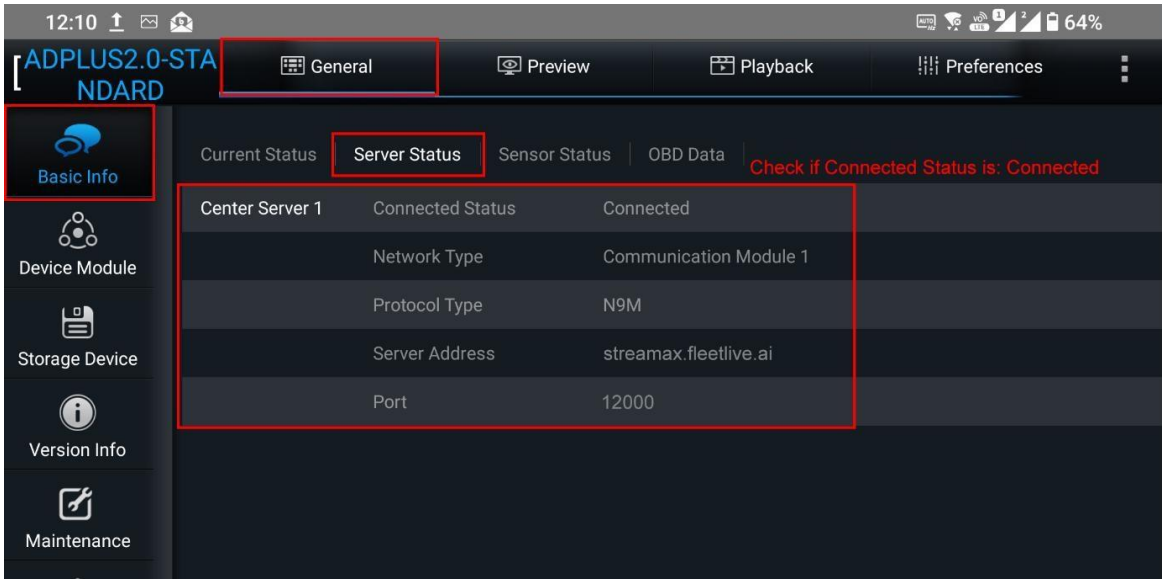
Step 9.

Verify the modem configuration and SIM card connection. Go to General menu, Device Module section and scroll to the Communication Module. Check if the Dial Status is: Dialed Up. Make sure to have good signal indicator – at least 3 bars. If you have no signal contact the office and have your sim number to hand.



Step 10.

Verify the server connection by going to Basic info section and selecting Server Status tab. Check the Connected Status row - it should be Connected, if not connected ensure the device has been added to the relevant servers.



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