

Outlook.connect Microsoft Outlook/TomTom integration

Outlook.connect allows you to schedule your TomTom jobs using Microsoft Outlook's calendar.

1

Enter your job details as an Outlook appointment and open the Outlook.connect pane.

2

Enter an address using street and city or postcode. Alternatively select a WEBFLEET address.

3

Select a Tom Tom Go unit to receive the order and click send.

4

The order is received on the TomTom Go unit which shows the appointment details and navigates the driver to the location.

When the order status changes, such as 'arrived at destination' or 'order completed', the Outlook appointment is updated to record this, along with a timestamp and vehicle mileage.



Case Study – Bed Bugs Limited

Bug infestation specialists Bed Bugs Ltd is a world-leading authority on the growing problem of bed bugs in the urban environment and the UK's only specialist in dealing with it.

The Challenge

Bed bug infestations can spread rapidly and customers require and expect the problem to be eradicated quickly and effectively. With the company handling up to 5,000 call-outs a year, finding an efficient job allocation system was vital.

The Solution

When appointments for technicians are received at the Bed Bugs office they are recorded in the Outlook calendar. Using Outlook.connect, Bed Bugs was able to establish a direct link between Outlook and TomTom's WEBFLEET to enable details, including customer addresses, to be transmitted direct to each technician.

When appointments are put into Outlook they are colour-coded to identify which technician has been allocated the job.

This enables Bed Bugs to obtain a clear picture of the workload and redistribute its resources if required.



01543 560073

enquiries@ConnectFleet.co.uk
www.ConnectFleet.co.uk

Tek House - 26 Newbury Road - Norton Canes - Cannock - Staffordshire - WS11 9FB